



Chaucer
SYNDICATE 1084



INSTITUTIONAL
HEALTHCARE

INSTITUTIONAL HEALTHCARE > WE ARE A LEAD MARKET IN LONDON FOR INSTITUTIONAL HEALTHCARE LIABILITY



Left to right
James Barrett
Assistant Underwriter
Nigel Malcolm
Class Underwriter
David Lee
Class Underwriter
Paul Bailey
Senior Claims Handler

“WE ARE COMMITTED TO LONG-TERM RELATIONSHIPS WITH OUR INSTITUTIONAL HEALTHCARE PARTNERS”

OUR PORTFOLIO

We provide protection on a catastrophe basis to help healthcare institutions to manage the complexities of their businesses.

Our clients provide high quality healthcare and demonstrate a commitment to patient safety, including sophisticated risk management and claims handling capabilities. We, in turn, aim to protect them by responding to a shock loss event.

Over a ten year period, our aim is to provide balance sheet protection for a shock loss, while collecting sufficient premium to enable us to continue the relationship for the subsequent decade.

We believe in building long-term business relationships with clients, committing sufficient time to ensure our full understanding of their corporate insurance needs.

Our policy provides excess liability coverage on a claims made basis, with the attachment point for each client determined by jurisdiction and experience.

HEALTHCARE CLAIMS HANDLING

We are strong advocates of a team approach, with our claims staff contributing to the underwriting process and, wherever possible, then being actively involved in all aspects of notified losses.

We retain a panel of experienced attorneys, each of whom has worked in the London market for many years, to act as our claims representatives and to work closely with clients. This panel is a valuable resource for clients.

We believe that our partnership approach, combined with active and professional handling of claims, results in the best possible outcomes.

CHAUCER HOLDINGS PLC

Chaucer Holdings PLC is diversified insurance group. We underwrite business at Lloyd's, the world's leading insurance and reinsurance market.

Our business

We are an independent business, built on underwriting expertise.

We are committed to underwriting excellence and our objective is to build a leading Lloyd's insurer.

We deploy specialist underwriters in over 28 major insurance and reinsurance classes, balancing global marine, energy, non-marine and aviation with UK motor and nuclear.

Our underwriters work hard to position themselves uppermost in the thoughts of brokers and clients seeking to place or renew

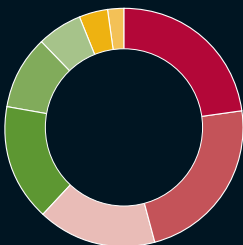
business. Our strategy is to be a leading underwriter within each major class of business that we write.

We support underwriting with a highly qualified and professional claims team, which has extensive Lloyd's marine and non-marine claims management experience.

We are also market leaders in turnkey solutions, which provide a practical solution for investors seeking a Lloyd's presence but not wishing to have a standalone managing agent.

Headquartered in London, we have international operations in Copenhagen, Houston and Singapore to provide access to high quality business worldwide.

Business mix 2010



- 23% Property
 - 23% UK
 - 16% Marine
 - 16% Energy
 - 10% Specialist Lines
 - 6% Aviation
 - 4% Nuclear
 - 2% Europe
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