

International Liability

CHAUCERPLC.COM



We provide multi-class liability insurance solutions, combining specialist underwriting and claims expertise with the highest service levels



Mark Lawrence
Head of Division

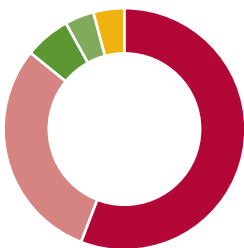
OUR PORTFOLIO

With over 100 combined years of underwriting and claims experience within the new International Liability Division, we have proven lead expertise in a wide range of international liability classes of business, including professional indemnity, general liability and directors and officers insurance.

Our portfolio has a wide territorial spread, and we write business both via facultative and cover holder channels. Our flexibility and innovative thinking fits with the dynamic world of international liability insurance. In those territories where we write, particularly emerging economies where the legislative environment is still developing, it is important that our Underwriting and Claims Teams remain abreast of all new developments in order to offer the most appropriate product.

Given the long term nature of our business, we believe it is important to build client relationships over time and through all trading environments.

We underpin this with the high Lloyd's security rating that our clients demand and expect, together with the support and professionalism of a leading Lloyd's managing agency.



Business Split

- 56% Professional Indemnity
- 30% General Liability
- 6% Directors & Officers
- 4% Legal Expenses
- 4% Medical Malpractice

Professional Indemnity

Our Professional Indemnity Team provides insurance solutions to global (ex USA) domiciled companies. We write primary and excess of loss business on both an open market and facility/binder basis.

We are a recognised underwriting team, with experience in many territories, including the UK, Australia, Canada and South Africa, as well as extensive knowledge of traditional and non-traditional professions.

Our strategy is to seek clients and partners that prioritise risk management and mitigation, value insurance security and recognise the benefits derived from building long-term business relationships.

General Liability

Our General Liability Team provides insurance solutions on a primary and excess of loss level, both direct and facultative, and on a binding authority and open market basis. Our specific areas of expertise include onshore energy, construction (both single project and annual), mining, engineering, product exposures and binding authorities.

We have specialist territorial experience of business from Australia, Canada, South Africa, Mexico and the Middle East.

Related Liability Classes

As well as offering professional indemnity and general liability classes, we also provide directors and officers, medical malpractice and legal expenses insurance. Often this is in conjunction with other classes within the portfolio where a client may have a multi-class requirement and prefers the carrier to write all classes.

We also offer these classes as a standalone product, often via a coverholder that has specific expertise and a good track record in a particular discipline, such as non intrusive medical malpractice insurance.

Claims

Our Underwriting and Claims Teams work in partnership to provide an outstanding service to policyholders and, most importantly, to pay valid claims promptly. Our Claims Team combines in-depth technical expertise with wide experience of each specialist class of business and territory to provide pro-active claims management solutions for clients.

Meet the team



Mark Lawrence
Head of International
Liability Division



Ian Noble
Class Underwriter
Professional Indemnity



Mark Aaron
Class Underwriter
General Liability



Gill Fort
Senior Claims Adjuster



Steve Bushell
Deputy Class Underwriter
Professional Indemnity



James Mecham
Deputy Class Underwriter
General Liability



Emma Phillips
Underwriting Assistant



Stephanie Copp
Assistant Underwriter

CHAUCER HOLDINGS PLC

Chaucer Holdings PLC is a specialist insurance group listed on the London Stock Exchange. We underwrite business at Lloyd's, the world's leading insurance and reinsurance market.

Our vision is to be the Lloyd's specialist insurer of choice and our goals are to deliver a superior return on capital and to build enduring value for shareholders.

Our business

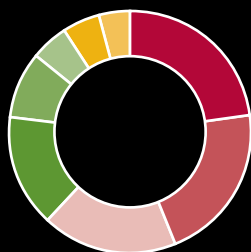
We deploy specialist underwriters in all major insurance and reinsurance classes, balancing global marine, energy, non-marine and aviation with a UK motor business and nuclear insurance.

Our underwriters work hard to position themselves uppermost in the thoughts of brokers and clients seeking to place or renew business.

We support underwriting with a highly qualified and professional claims team, which has extensive marine and non-marine claims management experience.

We are also market leaders in turnkey solutions, which provide a practical solution for investors seeking a Lloyd's presence but not wishing to have a standalone managing agent.

Headquartered in London, we have international operations in Buenos Aires, Copenhagen, Houston and Singapore to provide access to high quality business worldwide.



Business mix 2011

23% UK	9% Specialist Lines
21% Energy	5% International Liability
18% Property	5% Aviation
15% Marine	4% Nuclear

CHAUCER SYNDICATES LIMITED

Plantation Place
30 Fenchurch Street
London EC3M 3AD
T: +44 (0)20 7397 9700
F: +44 (0)20 7397 9710
chaucerplc.com

Mark Lawrence

Head of International Liability Division
T: +44 (0)20 7105 8473
E: mark.lawrence@chaucerplc.com

Mark Aaron

Class Underwriter General Liability
T: +44 (0)20 7105 8032
E: mark.aaron@chaucerplc.com

James Mecham

Deputy Class Underwriter General Liability
T: +44 (0)20 7105 8276
E: james.mecham@chaucerplc.com

Ian Noble

Class Underwriter Professional Indemnity
T: +44 (0)20 7105 8228
E: ian.noble@chaucerplc.com

Steve Bushell

Deputy Class Underwriter Professional Indemnity
T: +44 (0)20 7105 8377
E: stephen.bushell@chaucerplc.com

Stephanie Copp

Assistant Underwriter
T: +44 (0)20 7105 8248
E: stephanie.copp@chaucerplc.com

Emma Phillips

Underwriting Assistant
T: +44 (0)20 7105 8439
E: emma.phillips@chaucerplc.com

Gill Fort

Senior Claims Adjuster
T: +44 (0)20 7105 8232
E: gill.fort@chaucerplc.com

CHAUCER VALUES

Aspiration > Teamwork > Inclusiveness > Integrity > Enthusiasm > Expertise