

# Claims Apprentice Programme 2017

**SALARY: Competitive + excellent benefits**

Our award winning Chaucer Apprenticeship Programme is a great alternative to university, and provides school leavers with an excellent start to their insurance career.

The Claims Apprentice Programme offers the opportunity to learn all about general insurance and to work in the City of London and includes full support for your professional insurance qualification (CII). The 18 month programme provides you with specialist placements across our claims team to ensure you gain a rounded view of how our business works, and firm foundations on which to build your insurance career.

## ARE YOU?

- a confident communicator?
- able to think critically to solve problems and justify decisions?
- a team player and able to build strong relationships?
- well organised, and a clear thinker?
- enthusiastic and a good negotiator?

If the answer is yes to the above then we have an exciting opportunity for you.

We are pleased to announce our Claims Apprenticeship Programme 2017. Over 18 months, we promise to train you as a Claims Adjuster, with skills to investigate and determine the claims settlement for a broad range of commercial insurances.

## Claims adjusting at Lloyd's

With the Lloyd's market paying over £12 billion of policyholder claims each year, Claims Adjusters are integral to an insurance company's success. The reputation of an insurance company rests on the quality of its claims service as much as its underwriting skills.

Our Programme will develop your expertise in every area of the claims handling process, from initial notification of a potential claim through to final settlement.

And through specialist placements across the business, you'll also learn how the underwriting and supporting functions of a Lloyd's syndicate work - including how claims adjusters work in partnership with underwriters.

We believe that our approach will provide you with an in-depth understanding of claims adjusting in the Lloyd's insurance market and a broad network of market contacts, which together, will ensure that you have a firm foundation on which to build your insurance career.

Go to [www.discoverrisk.co.uk](http://www.discoverrisk.co.uk) to learn more about the world of insurance.

## About Chaucer

We are a leading insurance group underwriting risks at Lloyd's, the world's specialist insurance market. We deploy specialist underwriters in all major classes, including aviation, casualty, energy, marine, property and treaty.

Headquartered in London, we have international operations in Copenhagen, Miami and Singapore to provide access to high quality business worldwide.

We are the focus of international operations for The Hanover Insurance Group, Inc., one of the largest insurance businesses in the United States.

For further information please visit [chaucerplc.com](http://chaucerplc.com)

**LOCATION: City of London**

## Development opportunities

At Chaucer, we value continuous learning and work hard to maximise your potential while on our Programme:

- In your first week, we will provide you with a Structured Induction Programme to prepare you for your career at Chaucer
- We will support you through the National Insurance Apprenticeship Programme, which is designed to build your business knowledge and develop your professional skills
- We will provide you with learning opportunities on each placement, through self-study, internal and external courses, and technical briefings and structured on-the-job training
- We will provide full support for your Chartered Insurance Institute (CII) qualification
- We will provide a buddy and a mentor to support you
- Our Talent and Development Team will work with you to gain Insurance knowledge and help you to devise your own professional development plan

## OUR REQUIREMENTS:

- You are enthusiastic and passionate about developing an Insurance career
- You are self-motivated and high achieving
- You are committed to studying for an insurance qualification (CII)
- You have 3 'A' levels or equivalent grades A-C preferably in Law, Geography or another analytical discipline, with a minimum 'B' in GCSE Maths and English
- Language skills in particular Spanish are also desirable
- Available to start in October 2017, and with an unrestricted right to work in the UK

## HOW TO APPLY

Send your CV, together with a covering letter outlining in no more than 500 words: Why have you decided to pursue an apprenticeship opportunity within the insurance industry rather than entering higher education and why do you feel you would be suited to working in a Claims team?

Send your application to [apprenticeship@chaucerplc.com](mailto:apprenticeship@chaucerplc.com)

Please title your response '2017 Claims Apprentice Programme' and include details of how you heard about this opportunity

Deadline for applications is **7 July 2017**.

