



## SENIOR CLASS UNDERWRITER - INTERNATIONAL GENERAL LIABILITY

### | THE ROLE

The Senior Class Underwriter is responsible for the leadership of the International General Liability account. This includes active underwriting of the current account, the development of new business opportunities and the formulation and execution of related strategy and business plans for the account.

### | ABOUT US

Chaucer is a leading specialty insurance group providing clients with proven smart risk solutions for underwriting and claims. Our enterprising and trusted experts offer market-leading cross class capabilities, empowered decision-making and a tailored approach.

With our headquarters in London, and our international hubs for Europe, MENA, Latin America and Asia, we protect clients in over 200 countries and territories worldwide. We offer clients the flexibility of both Lloyd's and, through Chaucer Dublin, the company markets.

### | MAIN RESPONSIBILITIES

- Responsible for the International General Liability class of business and management of the team
- Produce a business plan for review and agreement by Divisional Head and underwrite in accordance with the business plan
- Ownership of the monthly and quarterly forecasting process for the International General Liability class
- Visit existing clients and seek out new business opportunities through liaison with brokers and clients
- Peer review risks as allocated under Chaucer's peer review selection criteria and responsibility matrix
- Responsible for the accuracy and upkeep of all written premium data on Charisma and other systems for all risks written within the area
- Assist in the continuous assessment of rating models
- Monitor and report on statistics and claims
- Ensure compliance with syndicate systems and Lloyd's regulations and byelaws

### | REGULATORY REQUIREMENTS

- Manage relationships with Customers, Agents and Service Providers
- Advise, assist and service customers on insurance and risk matters to promote customers' satisfaction
- Foster positive relationships with Customers and attain an understanding of their needs
- Ensure that Customer Complaints are promptly identified, recorded and referred as appropriate; and
- Ensure that the principles of Treating Customers Fairly are upheld by Agents and Service Providers

## | OUR REQUIREMENTS

### | RELEVANT EXPERIENCE

Essential

- 10 years of class experience

Desirable

- Managing agency experience

### | TECHNICAL SKILL

Essential

- MS Office, including Excel and Word

### | EDUCATION

Essential

- ACII qualified

### | PERSONAL SKILLS

- Well-presented and business-like
- Professional outlook
- Flexible at all times
- Very good interpersonal skills
- Good communication skills with the ability to liaise at all levels
- Work as part of a team
- Adapt to a pressured environment
- Self-motivated